



ASSOCIATION

POST BERYL

FAQ



## **Debris Removal**

FEMA has begun removing debris from the community this week. Residents should place green waste/vegetative debris only (no building materials, fencing, trash) curbside or in the right of way for easy removal. It is not recommended to combine your debris into the common area; it is best for it to be curbside by your house or on the road by your property. FEMA is picking up debris within the community/neighborhoods, but if the debris looks to be in a 'common area/reserve area' they may not pick it up (thinking the Association may). FEMA have not given us a schedule.

More importantly, you ***should not put anything into bags*** to be picked up, even if green/vegetative waste. Anything in bags, whether green waste or otherwise will not be picked up by FEMA operators and likely not by Best Trash, if curbside. Common, household trash should still go into your trash bin for pick up by Best Trash on your pickup day. Additionally, residents are asked not to park vehicles on the street as doing so may impede the ability of FEMA trucks to maneuver within the community.

The Association crew/contractors will continue to remove downed trees from Association reserves and common areas as soon as possible. Additional crews are being brought in to assist with this effort

## **Best Trash UPDATE as of 7/15/2024**

Routes are running as scheduled with collection of household waste and grass clippings only. It is helpful and encouraged, but not required, to have grass clippings in clear bags or brown paper bags so they can determine that it is not storm debris. Please try to put household trash in white bags to clearly distinguish from storm debris. Please try to make every effort to separate the storm debris from your regular household waste and grass clippings. Please note that cleaning your yard after a storm is considered storm debris and will need to be separated from your regular trash. Household trash should be in cans; and yard waste in clear bags.

## **Report It App**

The Association encourages residents to use the Report It app for notifying us of fallen trees on houses or fences within the community. Your Report It

submittal is immediately sent to Association staff who review the report and take appropriate action. User friendly and quick, Report It is free to download and can be set up in a matter of minutes. Getting started is easy: Visit [www.reportit.com](http://www.reportit.com) OR Text Community to 63975 for a link.

## **Mosquito Spraying**

Yes, they really are bigger in Texas! The wet ground and warm weather is providing the perfect environment for mosquitos. Mosquito spraying is funded by Sienna MUDs and contracted via the Association. Staff have reached out to the contractor for an update on spraying. Residents are encouraged to treat their own yards and to dump out any water that may have accumulated during the storm. Sienna residents who are a part of the City of Missouri City (formerly MUD 2), will receive spraying through Missouri City.

## **Important Update: Mosquito Spraying Resumes After Hurricane Beryl**

The MUDs contractor started spraying in Sienna, Monday, July 15. and due to the size of Sienna, this process takes 3 - 4 days. The MUD contractor sprays bi-weekly, April – November. Sprays take place, generally Monday – Thursday OVERNIGHT; it takes up to 4 days to work through all the areas in the Sienna Muds' boundaries. Hours of spraying generally occur between 12 am – 5:00/5:30am.

For those residents in the Missouri City portion of Sienna (formerly MUD 2), the city sprays on Tuesday, Thursday and Saturday nights. City of Missouri City sprays weekly, between 9pm – 5am. until further notice. If rained out, they will be spraying the next day.

## **Repairs & Modifications**

Association staff are aware that many residents have significant damage to their property and may be anxious to get underway with repairs. In terms of fencing – residents may begin replacements of damaged fencing but must replace “like for like.” Meaning, any fence repairs or new fencing must match what was in place prior to Beryl. Specific fencing guidelines can be found in the Associations' Property Modification and Maintenance Guideline, located online at [Siennanet.com](http://Siennanet.com) > Modifications or by [clicking here](#).

Additionally, any roof repairs can also be made without submitting for pre-approval. Again, the repair/replacement must be “like for like,” including color and type of roof material.

Any other home modifications must still be submitted to the Association team for approval (forms available online at Siennanet > Modifications. Residents are encouraged to reach out the Architectural Control/Modifications team for further information or questions via email at [modifications@clubsienna.com](mailto:modifications@clubsienna.com).

### **Association and Post Beryl Updates**

Please sign up for the Townsquare Resident Portal to receive e-blast communication updates by clicking here: <https://app.townsq.io/login>.

You will need your property account number to register which is on your assessment statement or you can email [frontdesk@clubsienna.com](mailto:frontdesk@clubsienna.com)/[customerservice@clubsienna.com](mailto:customerservice@clubsienna.com) and we will respond as soon as possible.