



SRA 2026 PAYMENT INFORMATION

The 2026 Assessment amount is \$1,580 and is due January 1; becoming delinquent after January 31. The Association has established several ways to assist you in paying your assessment.

Payments are posted on DATE RECEIVED, not date submitted or postmarked

Residents are encouraged to utilize one of the payment methods below:

1. Lockbox payments via US Mail -

Send to: Sienna Associations

Payable to: Sienna Residential Association -or- SRA

P.O. Box 52333

Phoenix, AZ 85072-2333

You must include your account number in your payment submittal. This number is located on the top of your payment coupon.

2. Online ePayments -The Associations' bank, First Citizens Bank (FCB), allows residents to make online payments (accessible via Siennanet or at <https://propertypay.firstcitizens.com>). **You must have your statement in front of you when making these online payments as your account number, management ID: 3137, and association ID 00100,** are required when making a payment.

3. Credit Card Payments - VISA, MasterCard, Discover, and AMEX are accepted. For any electronic payment, please be aware that it can take up to 5 business days for payments to process. **Bank convenience fees apply.**

4. Personal Bill Pay - If you opt to use your Banks' bill payment feature through your Online Banking channel, please note that this will be sent via a check and may take up to 7 business days to reach our lockbox, even though your bank may withdraw the funds immediately. Bill Pay payments require a valid checking account number and bank routing number.

5. On Site Payment - Payments can be made at the Association office via check, money order, or cashier's check. There is a black lock box outside of the office for after hours drop off.

If the account is not paid in full, or the account does not have an approved payment plan by 02/28/2026, the following fees will be charged. Late fees of \$50.00 per month and late interest on the unpaid assessment balance will be charged to the account until the balance is paid off.

Full Collections Policy is available on www.siennanet.com

PAYMENT PLANS

(Payments are posted by DATE RECEIVED, not date submitted or postmarked). The following payment plans have been established for owners who cannot pay their Annual Assessments in full by January 31. This doesn't address neighborhood assessments. Please contact assessments@clubsienna.com for neighborhood assessments options.

a. Pre-Established Payment Plan

Property owners who cannot pay their entire assessment balance by January 31, may pay in 3 monthly installments that **MUST** begin in January and be completed by March 31. These installments amounts include interest and administrative costs. Monthly fees and due dates are: \$540.92 by January 31, \$540.92 by February 28, and \$540.92 by March 31. These amounts include interest on the unpaid assessment balance at the end of each month and applicable fees and are reflective of a total balance of \$1,580.00 on January 1. If your assessment and related fees are received by March 31, no further charges will apply.

b. Payment Plan (Past Due Notice)

Assessment accounts that become delinquent on the 1st day of February (meaning the entire assessment balance has not been paid by February 1), including the entire assessment balance plus interest and administrative fees will automatically role into a 3-month payment plan. Payments will then be due and payable in three (3) installments. Monthly fees and due dates are: \$569.43 by February 28, \$569.43 by March 31 and \$569.42 by April 30. These payment amounts include interest on the unpaid assessment balance at the end of each month and applicable payment plan fees and are only applicable if your January 1 starting balance was \$1,580.00. The payment amounts and due dates are NOT changeable. If your assessment and related fees are received by April 30, no further charges will apply.

c. Extended Payment Plan

If you need more time to pay, contact the Finance department at Assessments@clubsienna.com before February 28 to sign an extended payment plan agreement. You will be charged monthly interest on any unpaid assessment balance and a \$30 per month payment plan fee. Do NOT let your assessment fee go unpaid. If you have previously defaulted on a written payment plan or have a past due balance on your existing account, you may not eligible for a written extended payment plan.

If you have questions concerning the assessments, please contact us at assessments@clubsienna.com.